

2021 R1.4 Patch ReadMe

Updated: 07 December 2023

This patch is applicable to Sage CRM 2021 R1.

Addressed issues

Internal issue ID	External issue ID	Area	Description	Status
CRM-874	CRMS-851 CRMS-849 CRMS-848 CRMS-846	Third-party components	<p>Sage CRM used a third-party component Apache Log4j whose versions 2.0.0 - 2.14.1 contained vulnerabilities that allowed an attacker to execute malicious code.</p> <p>These vulnerabilities are logged in the NIST National Vulnerability Database under the following IDs:</p> <ul style="list-style-type: none"> • CVE-2021-45046 • CVE-2021-45105 • CVE-2021-44228 <p>You also can find the detailed descriptions of these vulnerabilities on the Apache Log4j Security Vulnerabilities page.</p>	This patch upgrades Apache Log4j 2 supplied with Sage CRM to version 2.17.0 where these vulnerabilities are fixed.

Steps to apply this patch

1. On your Sage CRM server, run the provided **SageCRM2021R1.4.exe** file.
2. Complete the Setup Wizard.