

# 2021 R2.3 Patch ReadMe

**Updated:** 07 December 2023

This patch is applicable to Sage CRM 2021 R2.

## Addressed issues

Internal issue ID	External issue ID	Area	Description	Status
N/A	N/A	User interface	<p>Sage CRM logon screen contained the Sage CRM build identifier.</p> <p>This issue was introduced in patch 2021 R2.2.</p>	Fixed
CRM-964	CRMS-902	Help	<p>In-product help failed to open, returning a 404 Not Found error</p>	<p>Fixed</p> <p>Alternatively, you can fix this issue manually by running the following SQL query on the Sage CRM database:</p> <pre>UPDATE CUSTOM_SYSPARAMS SET HostedHelpUrl = 'https://help.sagecrm.com/ on_premise/en/2021R2/' WHERE HostedHelpUrl like '%2021R2.2%'</pre>

# Steps to apply this patch

1. On your Sage CRM server, run the provided **SageCRM2021R2.3.exe** file.
2. Complete the Setup Wizard.