

# 2022 R1.1 Patch ReadMe

**Updated:** 07 December 2023

This patch is applicable to Sage CRM 2022 R1.

## Addressed issues

Internal issue ID	External issue ID	Area	Description	Status
CRM-975 CRM-784	CRMS-751	Exchange integration	<p>The start and end time of an appointment unexpectedly changes when you open the appointment in Microsoft Outlook using the edit mode.</p> <p>This issue affects appointments that have been synchronized from Sage CRM to Microsoft Exchange Online.</p>	<p>Fixed</p> <p>See <i>Setting time zone</i> for details on how to configure the time zone on your Sage CRM server and in Microsoft Exchange.</p>

## Setting time zone

In order for Sage CRM to set the start and end time for an appointment correctly, we recommend that you check the following Sage CRM settings:

- <My profile> | Administration | System | System Behavior | Server time zone**  
 This value must be the same as the one set in the Windows Control Panel on the Sage CRM server.
- <My profile> | Administration | Users | <user> | Users Preferences | Time zone**  
 This value must be the same as the one set in the Windows Control Panel on the user's

computer. If a user synchronizes their appointments between Sage CRM and Microsoft Exchange, the time zone configured in this setting and on the target Exchange Server must be the same.

## Steps to apply this patch

1. On your Sage CRM server, run the provided **SageCRM2022R1.1.exe** file.
2. Complete the Setup Wizard.