

2023 R1.2 Patch ReadMe

Updated: 07 December 2023

This patch is applicable to Sage CRM 2023 R1.

Addressed issues

Internal issue ID	External issue ID	Area	Description	Status
CRM-1341	CRMS-1033	Self Service	The following error occurred in the Self Service UI: “eWare.eWareBlockContainer error `<error code>` [SafeCall Exception]: Catastrophic failure”	Fixed
CRM-1802	CRMS-1418 CRMS-1405	Companies, People	When you edited a Company record that didn't have a primary contact assigned, the following error occurred: “An unexpected event has occurred: Exception: Error – Record not found, you may not have security permissions.”	Fixed

Steps to apply this patch

1. On your Sage CRM server, run the provided **SageCRM2023R1.2.exe** file.
2. Complete the Setup Wizard.